

ADVISORY ON NEW WITHDRAWAL LIMIT

Please be guided on the following rules on large value cash transactions effective **October 7, 2025**, in compliance with **BSP Circular No. 1218, Series of 2025**.

Key Guidelines:

- **Daily Limit:** Cash withdrawals are limited to **Php500,000 per day** (or its foreign currency equivalent).
- **Cash Transactions above Php500,000:** Clients are encouraged to use **non-cash channels**, such as:
 - » Check Issuance
 - » Manager's Check
 - » Fund Transfer (Over-the-counter, RTGS, PESONet)
 - » Sterling Bank Online* (Personal and Business)
 - » Direct credit to deposit accounts
- For cash withdrawals above Php500,000, the bank may request additional identification, documents, or proof of purpose as part of its Enhanced Due Diligence (EDD) requirements.

Please coordinate with your branch of account in advance to ensure smooth processing of large value cash transactions.

For inquiries or concerns, you may contact our 24/7 Customer Service Helplines at +632 8721 6000 or +632 8672 6300 or email customer.service@sterlingbankasia.com.

Thank you.

**Transaction limits may apply*